

Right of Appeal

Internal Review

If you make a request under the Freedom of Information Law, 2007, and are not satisfied with the response you receive from the Electricity Regulatory Authority (ERA) you are entitled to an **Internal review**.

Under Section 33 of the Freedom of Information Law, 2007, you may ask for an **Internal Review** if any of the following things happened:

- a. You were refused access to the record(s) you requested;
- b. You were granted only partial access to the record(s) specified in your request;
- c. Your request was deferred;
- d. There was a refusal to amend or annotate an official document containing personal information; or
- e. A fee was charged for action taken or you disagree with the amount of the fee charged;

and the decision was taken by a person other than the responsible Minister, Chief Officer or Principal Officer of the public authority – in this case the Managing Director of the Electricity Regulatory Authority.

If you believe you are entitled to an internal review, please put your appeal in writing and either e-mail or post it to the Information Manager general@caymanera.ky - P.O. Box 10189 APO, Grand Cayman KY1-1002, CAYMAN ISLANDS. Include your name, address, telephone number and the reference number at the top of the response you received from the ERA and explain why you would like us to review our original response.

You have 30 calendar days from the date of your receipt of the original response to your request to ask for an internal review

Appeal to the Information Commissioner

If you are dissatisfied with the internal review of our decision, or an internal review was not available, you can seek an appeal from the Information Commissioner. The contact details for the Information Commissioner's Office are as follows:

Information Commissioner's Office,

2nd Floor, Elizabethan Square, Building 1, George Town, Grand Cayman
PO Box 1375, Grand Cayman KY1-1108, CAYMAN ISLANDS

Telephone: (+1) 345 747 5402

E-mail: appeals@ico.gov.ky